



Experience Innovation Intelligence

SERVICES

- ICT Infrastructure
- Smart Meters
- Green Energy
- Safe City
- Smart Transport
- Digital Ecosystem Development

ABOUT US

- Vision and Mission
- Our Services
- Our Products
- Impactful Projects
- Our Team
- Training
- Company Culture
- Our Clients

Experiences, Innovation, Intelligence

About Us

Founded in 2015, DigiCity has a BBBEE level 1 status, and has emerged as a pivotal player in South Africa's dynamic ICT and technology landscape. From its inception, the company has strategically focused on the public sector, understanding the unique challenges and opportunities within government and municipal operations

Our commitment to innovation and excellence is reflected in our continuous pursuit of advanced technologies, ensuring that our clients benefit from the most effective and efficient digital ecosystems.

**MORE THAN 10 YEARS OF EXPERIENCE
IN ICT AND GREEN INFRASTRUCTURE
SOLUTIONS**



Experiences, Innovation, Intelligence

Vision and Mission

Vision

To grow into a top class service provider in Africa recognized for our innovative digital solutions and unwavering commitment to excellence in the ICT and technology sector.

Mission

To empower cities and communities through citizen-centric digital ecosystems, leveraging cutting-edge technology to drive efficiency, enhance service delivery, and improve the quality of life for all citizens.

WE STRIVE TO BE A TRUSTED PARTNER IN DIGITAL TRANSFORMATION, FOSTERING SUSTAINABLE GROWTH AND CONNECTIVITY.

OUR CERTIFICATIONS

ISO/ IEC 27001:2022
Molex – Business Associate
Dell – Authorized Tier Partner
Lenovo – Certified Partner
Dahua – Certified Partner
H3C – Certified Partner
Huawei Authorized Partner
YuTong Bus Authorized Partner



Our Services

Digicity specializes in providing comprehensive ICT and technology services tailored to the unique demands of the public sector and smart city initiatives.



ICT Infrastructures

Robust communication infrastructures including fiber, networking, data centers, Wi-Fi, FTTX, end to end services.



Smart Meters

Secure and reliable IoT metering solution for electricity and water.



Green Energy

Cost effective green energy power supply, Electrical Vehicles.



Safe City

Advanced Video analytics platform process large data in video cloud.



Smart Transport

Intelligent traffic monitoring and control, traffic enforcement.



Digital Ecosystem Development

Citizen-centric digital platforms connecting residents with services.

Our Services

Facilities Management

- Electrical reticulation and backup systems (generators, inverters, solar)
- Smart cooling systems for server rooms
- Green Energy Solutions
- Building Management Systems (BMS) for real-time monitoring
- Maintenance across over 80 municipal buildings

Network Infrastructure & Connectivity

- Design and implementation of core and edge networks infrastructure.
- Structured cabling and fibre backbone installations
- Wireless access points for housing and offices
- Data centers and Links hosting services
- IoT services

CCTV Surveillance & Access Control

- City-wide CCTV and AI-driven analytics
- Surveillance at libraries, office building depots, city parks, Command Centre operations with real-time alerting
- Traffic control and law enforcement
- Facial Recognition and Automatic Number Plate Recognition

Smart City Solutions

- City App and City Portal development
- Digital signage, mobility hubs, and loyalty systems
- Green Energy Solution and CCTV Security Solutions.
- Communication & Wireless Technologies
- Secure PTT over LTE radio systems with GPS and Wi-Fi

Our Products

Digital Signage

360 Smart City Kiosk

Smart cities interact with citizens by guiding them, enriching their commute routes, providing them with relevant information and content, and connecting them digitally to their surroundings. Therefore, we provide an intelligent Digital Signage software and hardware solution to guide and inform residents, visitors and tourists with relevant and location aware content.

We offer digital signage hardware & software solutions for 24/7 operation with an integrated cloud-based remote management solution to control content playback and reduce maintenance costs.



Electrical Buses

Digicity is partnering with Yutong on electric buses, they are equipped with independent dual-plug charging technology, which achieves a maximum total charging current of 600A under natural cooling mode with two independent charging ports.

Each Yutong bus can use either dual plugs from one pile or simultaneously connect to two different-brand piles in parallel. By leveraging existing charging infrastructure instead of building costly ultra-high-power charging equipment, this solution optimizes resource utilization while cutting infrastructure costs.



DINGTALK

All-in-one communication and collaboration app

Designed for modern teams and businesses, suitable for SMMEs in South Africa and Africa, DingTalk makes remote and office work seamless. Users can chat instantly, host high-quality video conferences, schedule tasks, and manage approvals – all from their phone or computer.



Portable Solar Traffic Light

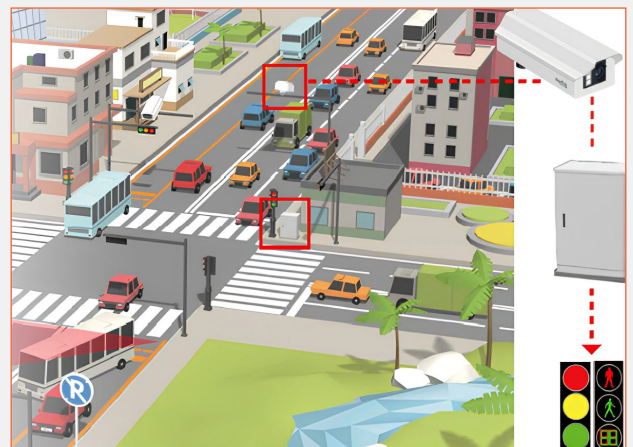
A solution to solve the Traffic Light not working in the city

Solar-powered, battery-backed traffic lights. They are reliable, grid-independent units that continue operating during load-shedding, cable theft incidents and power instability. It provides real-time tracking & monitoring. Each unit is equipped with a live tracking system that allows the city to monitor status, location, performance and operational readiness at all times. They are portable traffic control systems.

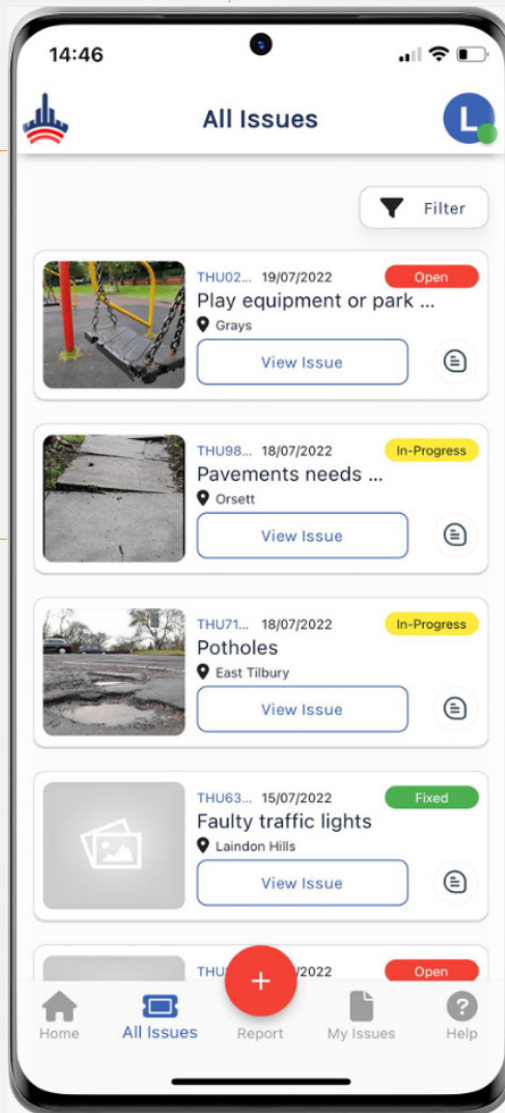
Traffic Enforcement

All-in-one communication and collaboration app

For daily travel, the intelligent detection and command system can greatly reduce traffic congestion and improve travel efficiency. During driving, the intelligent monitoring and management system can effectively regulate traffic driving behavior, reduce the accident rate and improve the quality of residents' living environment.



Experiences, Innovation, Intelligence



City App

Engage and inform your citizens on the go with context and location aware services with our City App solution. Provide information about Places, Buildings, Events, Gastronomy, Parties, Art Galleries, Parking, Sports, Family Services, Businesses and Retail Stores. City App provides a platform where residents can report and track issues with their local authority. Providing easy access to the citizen to pay the utilities and request any services that the City provides to its citizen via the App portal.

Global Technology Partners



Impactful Projects

Digicity boasts an impressive portfolio of successfully completed projects that demonstrate our expertise in advancing our Clients through digital innovation.

Network Facilities Maintenance

- Providing network facility managed services to more than 75 buildings
- Installed 21 backup systems, 13 smart inverter aircon units, and 4 generators across high sites and municipal buildings
- Deployed BMS interfaces at 20+ facilities to monitor electrical, cooling, and power infrastructure
- Implemented keyless entry and armed-response alarm systems for high-risk sites
- Turnkey CCTV and access control integration



CCTV, Access Control and Alarm system maintenance

- Providing CCTV, Access Control and alarm system maintenance for more than 50 Buildings including JMPD HQ
- City-wide command room with VMS and video walls
- Installed 800+ CCTV units across the civic centers, fire station, libraries, depots, HQ, and server rooms
- Enabled AI analytics and multi-year SLA for support and optimization

Fiber Links, Data center and Cloud Hosting

- Enhanced service availability and resilience for a major telecommunications provider through backup links and third-party data center hosting
- Distance based Point-to-Point optic fibre links within the same metropolitan area made up of one or more fibre strands between any two end points within the same metropolitan area for the purpose of backhaul of aggregated end user traffic
- Enabling enterprises to do more in the cloud by providing secure, direct, flexible network connections to a wide range of local and global cloud service providers.



Smart Traffic Management

- Provides comprehensive and intelligent road traffic solutions to improve road safety and efficiency, maintain traffic order and optimize traffic flow by integrating high-performance cameras, radar, supplementary lights and other devices.
- HD image and video capturing and structuring;
- Video and radar fusion technology that overlays multi-dimensional sensing information, improving traffic monitoring and law enforcement accuracy;
- Capturing vehicle information in a low-light environment.

Experiences, Innovation, Intelligence

Infrastructure Deployments

Digicity provides comprehensive ICT infrastructure deployment and maintenance services to our clients.

Smart Traffic Light Systems

Advanced portable solar traffic light solutions to solve the City's traffic light issue



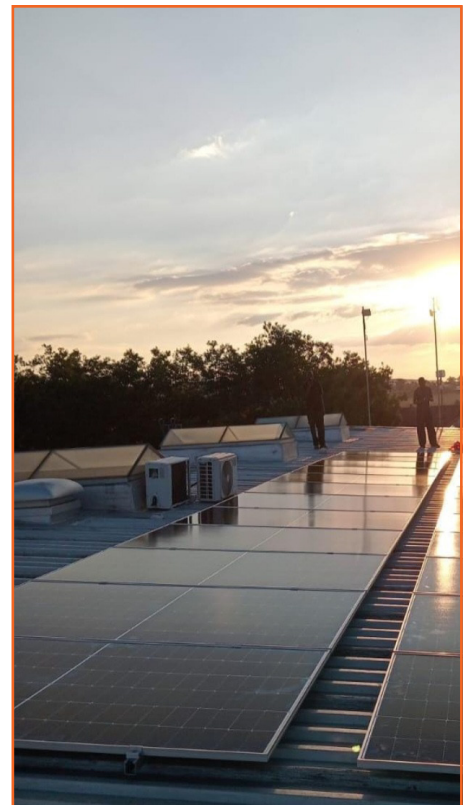
Fibre & Electrical Civil Works

Construction of both Fibre and Electrical Civil works with quality insurance process on site



Green Energy deployment

Solar system deployment and the EV charging station deployment



Experiences, Innovation, Intelligence

Our Team

Our team comprises seasoned professionals with extensive experience in ICT and smart city solutions.



CCTV & Access control Team
Advanced surveillance systems for urban safety



Network Team
Sophisticated networking for seamless connectivity



Facilities Team
Reliable backup systems for continuous operations



Project Management Team
Project planning, budgeting, quality control



NoC Team
24/7 Helpdesk, Job card, Monitoring



Sales Bid, HR & Admin & Finance Team
Supporting the project and clients at the back end

Experiences, Innovation, Intelligence

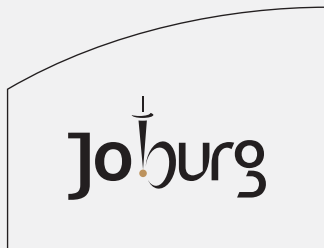
Company Culture



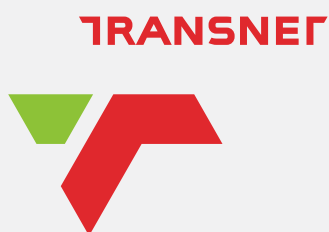
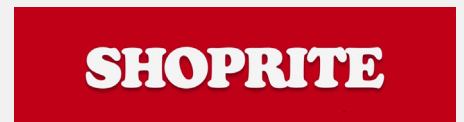
Experiences, Innovation, Intelligence

Our Clients

Client Portfolio



a world class african city



Experiences, Innovation, Intelligence

CSR Projects



"Keeping more than hope alive"

Contact Us

For inquiries, strategic partnerships, or to explore how Dignity can empower your organization with cutting-edge ICT and technology solutions, please connect with us:

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Building smarter, more resilient, and digitally inclusive communities across South Africa